

INTERNAL RULES & REGULATIONS

Camping Les Bords de Loue de PARCEY

I. - GENERAL TERMS AND CONDITIONS

1. Conditions of admission and stay

To be allowed to enter, pitch a tent, or stay on a campsite, you must be authorised to do so by campsite management or its representative. The manager must ensure that the campsite is well maintained and in good condition and that customers comply with these internal rules and regulations.

Staying on the campsite implies that the customer accepts and undertakes to comply with the provisions of these internal rules and regulations.

No person may use the campsite as their place of residence.

Wearing the wristband: For everyone's safety and well-being, anyone entering the campsite MUST wear a wristband, which will be attached to their wrist on arrival. The wristband MUST be worn at all times during the stay. Anyone refusing to wear this wristband will not be allowed access to the campsite.

2. Police formalities

Minors unaccompanied by their parents shall not be admitted. An adult must be present at all times.

Pursuant to Article R611-35 of the Code on the Entry and Residence of Foreigners and the Right of Asylum, management must ensure that customers of foreign nationality fill in and sign an individual police form upon arrival at the campsite. This form should indicate:

- 1 - Surname and forenames;
- 2 - Date and place of birth;
- 3 - Nationality;
- 4 - Usual place of residence.

Children aged under 15 may be listed on the form of one of their parents.

3. Installing camping accommodation

The camping accommodation and related equipment should be installed on the pitch indicated in accordance with the instructions provided by the management.

Electric grills and barbecues are strictly forbidden on campsite pitches and in rental units.

4. Opening - Closure of the campsite

The automatic gates allow access to the campsite year-round. However, when the campsite is open to guests, i.e. from 06/04/2024 to 29/09/2024, the use of vehicles is prohibited from 11 pm to 7 am. As a result, the site will not be accessible during these times.

5. Reception office

Open from 8 am to 12 pm and from 1.30 pm to 7 pm in high season and from 8.30 am to 11.30 am and from 2 pm to 6 pm in low season.

The reception desk provides all the information you need about the campsite's services, refreshment facilities, sports facilities, local tourist attractions and other useful addresses.

Clients may also register any comments and complaints at the reception office.

6. Fees

Fees must be paid at the reception office. The fees due include the rate posted at reception and the tourist tax. The fees are payable according to the number of nights spent on site.

- Guests are asked to inform the reception office of their departure the day before they leave.
- Guests planning to leave before the reception office opens must pay their fees the day before.

7. Signage

These rules and regulations are displayed at the entrance to the campsite and at the reception desk. Guests may also obtain a copy of the rules and regulations upon request.

Star-rated campsites must indicate the classification category and the number of pitches available. They also display the "tourisme" category (if more than 50% of the pitches are intended to be rented per night, week or month) or the "loisirs" category (if more than 50% of the pitches are intended to be occupied for more than one month).

The prices of the various services are communicated to customers under the conditions provided for in regulations issued by the Minister for Consumer Affairs and can be consulted at reception.

8. Departure formalities

Customers are asked to inform the reception office of their departure the day before they leave. Customers planning to leave before the reception office opens must pay their fees the day before.

9. Noise and silence

Customers are asked to avoid making noise or behaving in a way that may disturb their neighbours.

The volume of electronic audio devices should be adjusted appropriately. Customers are asked to close vehicle doors and boots as quietly as possible.

Dogs and other pets should be kept under control at all times and never allowed to run free. Pets should never be left unattended at the campsite, even if they are kept indoors, in the absence of their owners. Owners remain civilly liable for any damages caused by their pets.

The manager ensures peace and quiet for customers by setting times when there must be complete silence, i.e. between 11 pm and 7 am.

10. Visitors

Once authorised by the manager or his/her representative, **visitors may be admitted** to the campsite under the responsibility of the host clients **between 8 am and 9 pm (high season) and 8.30 am and 6 pm (low season) ONLY. Access to the campsite is prohibited between 12 pm and 1.30 pm (high season) and between 11.30 am and 2 pm (low season).**

Visitors must first report to reception and state the name of the client or the member of staff they are visiting.

For everyone's safety and well-being, visitors are **required to wear a wristband** which will be issued to them at reception.

Anyone refusing to wear this wristband will not be allowed access to the campsite. Visits are charged at the current rate of 3 euros/person between 8 am and 7 pm. Any visitor found without a wristband, regardless of how long they have been present, will be billed at the current rate and immediately escorted back to the campsite entrance.

Management reserves the right to refuse entry to the campsite to any person whose presence may pose a serious threat to the security, good character and peace and quiet of the site.

Pedlars, hawkers and any other itinerant vendors are strictly forbidden from entering the campsite.

Authorised visitors may use the campsite's services and facilities, **EXCEPT THE SWIMMING POOL.**

However, use of these facilities may be subject to a charge, which must be displayed at the entrance to the campsite and at the reception desk.

Visitors' cars are not allowed on the campsite.

11. Traffic and parking vehicles

Inside the campsite, drivers must respect the **speed limit of 10km/h.**

The use of vehicles is permitted from 7 am to 11 pm (when

the barrier is in operation) and prohibited from 11 pm to 7 am.

Only vehicles belonging to clients staying at the campsite may be admitted. Parking is strictly forbidden on pitches usually occupied by campsite accommodation unless a parking space has been allocated for this purpose.

In high season, vehicles must be parked on their allocated users' plots or in the car parks at the entrance.

Parking must not impede traffic flow or prevent new arrivals from setting up their accommodation.

Only one vehicle may be parked on an allocated parking space. Any other vehicles must be parked in the clients' car park.

It is strictly FORBIDDEN to plug in electric vehicles at the electricity points at the campsite or in the accommodation.

Failure to comply with this rule will result in a €300 fine. In the event of repeated failure to comply with this rule, we reserve the right to ask you to leave the campsite without a refund.

12. Maintenance and appearance of facilities

Customers must refrain from any acts that may damage the cleanliness, hygiene and appearance of the campsite and its facilities, particularly sanitary facilities.

It is forbidden to dispose of wastewater on the ground or in the gutters.

Customers must empty wastewater into the facilities provided for this purpose.

Everyday waste, rubbish of all kinds and paper must be disposed of in the bins.

It is strictly forbidden to wash laundry other than in the tubs provided for this purpose.

Laundry may be dried in the communal drying area. However, laundry may be hung to dry outside accommodation until 10 a.m. provided that it is discreet and does not disturb neighbours. Clothes lines must never be tied to trees.

Plants and flowers must be respected. It is forbidden to hammer nails into trees, cut branches or plant trees.

It is not permitted to demarcate or enclose a campsite pitch by any personal means, or to dig the ground.

Any damage to vegetation, fences, grounds or campsite facilities shall be repaired at the expense of the person responsible.

The pitch used during the stay must be maintained in the same condition as the customer found it at the time of arrival.

13. Security

a) Fire.

Open fires (wood, coal, etc.) are strictly prohibited.

Camping stoves must be kept in good working order and not be used in dangerous conditions.

In the event of fire, notify the management immediately.

Fire extinguishers may be used if necessary.

A first-aid kit is available at reception.

b) Theft.

The management accepts responsibility for items left at the office and has a general duty to monitor the campsite.

Customers are responsible for their own equipment and facilities and must report any suspicious persons to the manager.

Customers are advised to take the usual precautions to safeguard their equipment.

14. Games

Violent or disruptive games are not permitted in the vicinity of the campsite facilities.

Children must always be supervised by their parents.

15. Storage

Unused or unoccupied equipment may only be left on the pitch with the agreement of the management and only in the location indicated.

A fee may be charged for this service.

16. Breach of internal regulations

In the event that a customer disrupts the stay of other users or fails to comply with the provisions of these rules and regulations, the manager or his/her representative may, if it is deemed necessary, give formal oral or written notice to the customer to cease the disturbance.

In the event of serious or repeated breaches of the internal rules and regulations, and after formal notice to comply, the management may terminate the contract.

Management may call in the police if a criminal offence is committed at the site.

17. Caravans (**twin axles not permitted**) mobile homes

Caravans and mobile homes must retain their means of mobility at all times, i.e. :

- Wheels fitted with pneumatic tyres
- Towing gear
- Brake and signal lights

18. Fencing

It is forbidden to add other boundaries to the fences separating the pitches without written authorisation from the Management. It is compulsory to leave one side of the pitch open (on the caravan side), so that the caravan may be removed from the pitch in an emergency.

19. Pets

Pets are allowed on the campsite.

You must carry your pet's up-to-date vaccination booklet with you. Dogs with a foreign pet passport must be vaccinated against rabies. Without a pet vaccination certificate, you may be refused entry to the campsite.

A maximum of 2 pets per pitch is permitted.

Category ¹ and category² dogs are not permitted.

Dogs must be kept on a lead on the campsite and must not be allowed to run free.

Failure to comply with this rule may result in expulsion from the campsite.

Dog waste must be picked up.

20. Miscellaneous

A single removable canvas awning may be erected at the front or side of each caravan. It is strictly forbidden to use two awnings.

No alterations may be made to the pitches without prior written authorisation from the campsite management.

The pitches shall be for leisure use only, to the exclusion of any industrial, commercial, trade or other professional activities. Customers may not use the camp site as their home address or principal residence: camping is a leisure activity.

Article 12 of the Decree of 9 February 1968:

"No one may enter a serviced campsite or caravan park (...) and settle there without the agreement of the site manager or his/her representative."

"No one may remain on the site if they fail to comply with the internal rules and regulations approved by the official classification order."

Done in PARCEY, on 01/01/2024 (Signature accompanied by the words "read, approved and agreed")